# EXHIBIT X. SYSTEM ALIGNMENT WORKGROUP (4 MEETINGS)

#### Subject: P2E System Alignment Workgroup Introduction Meeting (with Agenda)

Karlee Cuff << Cuff@indacs.lacounty gov> @ Tue. Dec 11, 2018, 2:13 PM to Katlee Guill. Stephanle Molloway, Jesusa king@sedo org. Torzare Baines, inbauet@newopps.org, abond@amitydn.org, Moastaron@goodivilsood org, Rokawa@sbumb.org, david.eder@lacky.org, Michael@W@Changel.ives.org, michael greenloe@ed.ca.gov, jaime gunierz@edc.ca.gov, pg.uman@memopps.org, abond@amitydn.org, david.eder@lacky.org, kitysharony@facty org, Michael@W@Changel.ives.org, michael greenloe@ed.ca.gov, jaime gunierz@edc.ca.gov, pg.uman@memopps.org, abond.ire

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PLEASE NOTE the following updated information:

- Room Change
- Agenda
- . Parking/Arrival instructions

#### ROOM CHANGE: The meeting will take place in Room 105 on the 1st floor:

The AGENDA is attached for your reference. Additional handouts will be distributed at the meeting.

The PARKING information is below. All attendees, including those that are taking a car service, please check in with security in the lobby.

Be advised that the meeting will begin promptly at 1:00pm. Please ensure you give yourself ample travel and parking time.



#### REGIONAL CORRECTIONS WORKFORCE **ALIGNMENT PLAN**

#### SYSTEM ALIGNMENT WORKGROUP

Deat WORKS Workhoor Development Board Furner

Please join EA Basin partners in our effort to excellent a Regional Corrections Workplace Alignment Plan that locareases the capacity and supports the effectiveness of local and regional receiving properties.

The State of Clarkoma will soon holese planning faints to the last Angel's State to hald on the regions destinations to serve our most valuesable populations. These funds will be used be capitation to information we have gathered (respublikability) from a first broadyna-tic Lister, and commitments from violations development instances and key state-chalders have taken as supporting ferrority incarcerated and pasture-involved included. To meet this ob-portine time statisgroups have been particulated they are:

- Receively Services for Youth one Adults Labbuship provided by the Doubl Bay and Los Angeles City Workfords brought ness Econds.
   Bytten Alghann Leaderbip provided by the Los Angeles Dounly Viristinos Development Agrig & Community Services (VOMCB).
   Capalipare Engineering Leaderbip provided by the Scattheast Lin Angeles Ciscony Workforce Engineering Services.

You have been identified as a valuable partner and I aan spealing your contribitions to pursu-pass in the neglow. System Alignown't Workgroup. The System Alignment Workgroup will on gage state and local key statemed on the development of a regional plan that supports offers by:

Loverings costs-system data collection and tracking to improve program outcomes.
 Amprove uligramme with corrections agentical discussive collections whether the restrict referral system.

Please save the following dates to enjugy in our dequations. Misetings will be held in-person or by confedence call. All meetings are set them 1:00 to 3:00 pain. The dates are:

WEACS WEB 2075 West State States, Facet 233 Lot Angelos, CA 10030 fewery # In-person introduction . Elishin number: (321) 776-6896 Assent cade: 24235682 Jumping 15th Conference Call / Weblinst January 22" Repertor SELACO VVDS Community Report

#### Subject: P2E System Alignment CBO Stakeholder Meeting \*(Room Change and Parking Info)\*

Karlee Cust «Cust@motes.tacounty.gov»

62 Mon. Jan 14, 9:11: PM

to Karlee Cust. «Cystes tiggmail.com, sandran@safaco.com, Ricardo Quezada, Chenyiyan Heff, bindetrom@ambyido org. Castanon. Luis. Mireaver@friendsoutside's.org, dandrass@hasthright580.org, iscis@friendsoutside's.org, Joseph Vise, Alex-Hangrah Airre, Luida Derdy, atomas@harmecoyadustries.org, vargas@homeboy.ndustries.org, radiner ~

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Please be advised the meeting will be held in Room 302 on the 39 Floor

"Limited parking is available at the rear of the inglewood One-Stop with additional validated parking available across the street at inglewood City Hall"

The Los Angeles Besin Workforce Development Boards (LA Basin) are convening several community-based organizations who support and provide services to the justice-involved populations.

As you know, the California Workforce Development Board released the Prison to Employment (P2E) initiative to achieve three primary goals:

- strengthen linkages between workforce & corrections systems
- improve the reentry & lebor force for justice-involved individuals
- -improve labor market outcomes through colleborative partnerships

LA Basin is looking to you and your organization to provide your thoughts end feedback in building an effective process & communication model to support this critical P2E effort.

Please join us for a round-table discussion on:

Thursday, January 17, 2019 10:00am – 12Noon 110 S. La Brea Ave., 5° Floor Inglewood, CA 90301

If you have any questions, please contact Linda Danly at 916,532,6815 or linda@swadanly.com

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#### REGIONAL CORRECTIONS WORKFORCE ALIGNMENT PLAN

#### SYSTEM ALIGNMENT WORKGROUP

Dear W/DACS Workforce Development Board Partner.

Piece join LA Bean partners in our effort to establish a Angland Congrains Worldying Algo-ment Pion that intresses the capacity and susports the effectiveness of local and regional recently systems.

The State of California will accordence planning funds to the Los Augetes States to build on the regions commitment to searce our most val-health populations. These thirds will be used to applicate on information we have greatered through Schedulche Searce, held thoughout the LA Bests, and commitments from Wordforn Dovelgonium South and lary statisticated reversely in regionary States of the California States of the States of the States planting through the states of the States of the States of the States of the States (according to the States of the

- Receive Seniles for Weath and Adults Leadering provided by the Sertin Day and Los Angols Oig Worldows three smere Boards.
   System Allegament Leadership provided by the Lea Angoles County Worldome Development Aging & Community Services (MDACS)
   Replayer (Registrated Leadership) provided by the Southeast Los Angoles County Worldome Development County

You have been identified as a valuable parties and I am seeking your parameteries to participate in the regions dystima difformed Hardgroup. The System Algoroup Workgroup will region and the region of the seeking of

- Leverage cross-system data collection and tracking to improve program automies.
   Represent main connections agencies prough collections are electronic reterral.

Please sive the following dises to engage in our discussions. Meetings will be held in-person or by contenence oith. All meetings are set from \$500 to 3400 p.m. The dises are:

January B <sup>®</sup>	In-person frevolution Meeting	WOACS WOB 3175 West Shish Street, Room 233 Los Angeles, CA 90020
Josephy 35th	Confesques Call / Withinse	Chief-in (number: (\$23) 776-6996 Access code: 24535002
Jonesny 22 <sup>rd</sup>	Angerson ( ) Agric ( )	SELACO VIDE Community Room 10900 E 123 <sup>th</sup> Sinces, Third Room Cention, CA 90700
farmery 25°	in-person	WDACS WOB 3175 West Shall-Sweet, Room 505 Lot Angeles: CA 90000

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Pressor notes that paint he the groupsy (IP actividuded moesting, in audition WENGS will be sending each participant a survey to complete. This survey will hado us inform the agencia filer our first meeting and ensure our directation is productive.

For additional information and to confirm your interest in receiving meeting atmountaments and agencia, feel free to contact Stephanie Halloway by calling (213) 738-1239 or entailing

Thank you for your constributest to support our regional planning efforts.

Respectively,

Euroline Yenesis Program Director Economic and Business Development Worldone Development, Aging and Community County of Los Angeles

#### Subject: P2E System Alignment Workgroup Meeting (Agenda Attached)

\* Karlee Cuff < KCuff@mdecs.lacounty.gov>

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Following the January 8, 2019 Prison to Employment System Alignment Workgroup meeting, it became evident that the operations and IT staff members from each LA Basin workforce development board need to convene to discuss and a identify a single client referral process to support the P2E objective & deliverable. We will utilize the second of four workgroup meetings to discuss and come to a recommendation/conclusion on three specific issues:

- A LA Basin end-to-end referral process:
   Referral>Registration>Enrollment>Services>Outcomes
- 2. Data collection, data reporting & desired reports
- 3. Identify/recommend a single Workforce Development Board to be responsible for ensuring all relevant program data is collected & reported.

It is absolutely critical that each WDB be represented at this meeting. If you are personally unable to attend, please ensure that a representative from your agency's operations and IT areas are present for this critical discussion.

If you have any questions, please contact Linda Denly at linda@owsleydesly.com or 916.532.6815

2 Attachments

















Tuesday, January 8, 2019 1:00 – 3:00 pm

Workforce Development, Aging and Community Services (WDACS) 3175 West 6<sup>th</sup> Street, Room 105, 1<sup>st</sup> Floor
Los Angeles, CA 90020

- I. Welcome & Introductions
- II. Prison to Employment (P2E) Overview
- III. P2E Los Angeles County Community Engagement Feedback
- IV. P2E System Alignment Workgroup Objectives & Deliverables
  - a. Partnership Agreements
  - b. State & Local Data Sharing
  - c. Integrated Referral Process
- V. Action Items/Next Steps













Tuesday, January 15, 2019 1:00 – 4:00 pm

Southeast Los Angeles County Workforce Development Board (SELACO) 10900 E. 183<sup>Rd</sup> Street, Suite 350 Cerritos, CA 90703

- I. Welcome
- II. LA Basin Client Workflow
  - a. Referral>Registration>Enrollment>Services
- III. LA Basin Data Collection, Tracking, Reporting
- IV. Next Steps













# Prison to Employment (P2E) System Alignment Community-Based Organization Workgroup Meeting

Thursday, January 17, 2019 10:00am – 12:00Noon

Inglewood One-Stop
110 S. La Brea Avenue, 3<sup>rd</sup> Floor, Room 302
Inglewood, CA 90301

- I. Welcome & Introductions
- II. Brief Overview P2E & System Alignment Workgroup
- III. Client Onboarding Process
- IV. What is Role of CBO?
- V. What is the Role of the AJCCs?
- VI. What Point in the Process Do CBOs Engage & What is Role
- VII. Master Agreement for CBOs













Tuesday, January 22, 2019 1:00 – 3:00 pm

Southeast Los Angeles County Workforce Development Board (SELACO) 10900 E. 183<sup>Rd</sup> Street, Suite 350 Cerritos, CA 90703

- l. Welcome
- II. Leveraging ODR's Core Competency
- III. Letters of Partnership
- IV. Next Steps













Tuesday, January 8, 2019 1:00 p.m. - 3:00 p.m.

#### **PARTICIPANTS**

Alex Aime (WDACS)

Tommie Baines (Probation)

Luis Castañon (Goodwill)

Robert Chavez (SBWIB)

Karlee Cuff (WDACS)

Sophie Dover (Chrysalis)

David Eder (WDB, City of LA)

Greg Ericksen (REDF)

Sarah Fisher (WDACS)

Michael Graff-Weisner (Chrysalis)

Sheila Green-Beck (CDCR)

Michael Greenlow (EDD)

Jaime Gutierrez (EDD)

Cherylynn Hoff (WDACS)

Stephanie Holloway (WDACS)

Dominique Hughes (CDCR)

Jason Johnson (CDCR)

Melissa Kelley (Sheriff)

Nicole Laktash (EDD)

Vanessa Martin (ODR)

Sandra Michel (SELACO WDB)

Curtis Murry (CDCR)

Jose Perez (WDACS)

Mario Real (Foothill WDB)

Jose Rivas (WDACS)

Otto Solorzano (WDACS)

Jon Stern (CDCR)

Rajesh Talwar (CDCR)

Joseph Taylor (Goodwill)

Caroline Torosis (WDACS)

Kate Vacanti (ODR)

Joseph Wise (Chrysalis)

#### INVITED TO MEETING - UNABLE TO ATTEND

Khalid Ali (LA City WDB)

Mariya Bauer (New Opportunities

Organization)

Anna Bond (Amity Foundation)

Robert Castillo (Centro CHA)

Brenda Crowding (CDCR)

Efty Sharony (Office of Reentry, City of LA)

Paul Guzman (New Opportunities

Organization)

Paul Hail (CDCR)

Julie Kaplan (CDCR)

Angela Kent (CDCR)

Jessica Kim (LAEDC)

Lori Kurdoghlian (Verdugo WDB)

Barry Lindstrom (Amity Foundation)

Bill Muniz (CDCR)

Randall Pineda (Probation)

Diana Ronquillo (CDCR)

Dianne Russell-Carter (Foothill WDB)

Lisa Salazar (Office of Reentry, City of LA)

Nick Schultz (Pacific Gateway)

Michael Sir (SELACO WDB)

Rvan Souza (CDCR)

Vicente Thompson (CDCR)

Troy Vaughn (LARRP)

Judith Velasco (Verdugo WDB)

Jan Vogel (South Bay WIB)

Rvan Youtsey (CDCR)

#### **ACTION ITEMS:**

- WDACS will put together a draft of the Letter of Partnership indicating what we want to achieve and accomplish and send it out for editing
- Assignments to draft "roles and responsibilities" of different agencies/ organizations for the Letter of Partnership and submit by close of business Tuesday, January 15, 2019, as follows:

LA Basin: WDACSEDD: Nicole Laktash

o CDCR: Dominique Hughes

o ODR: Kate Vacanti

LA City: Efty Sharony (not in attendance, but message will be relayed)

Sheriff: Melissa Kelley
 CBO: Luis Castañon
 Probation: Tommie Baines

## MEETING HIGHLIGHTS:

- Linda Denly provided an overview of the Prison to Employment (P2E) grant initiative and goals. The grant deadline is January 31, 2019.
- She explained the importance of P2E community engagement, outreach and input.
- The P2E System Alignment Workgroup's focus will be:
  - Modify local/region workforce development plan
  - o Develop a regional vision and plan with key stakeholders
- Deliverables for the Workgroup include:
  - o Developing two "Letters of Partnership" between:
    - LA Basin, WDBs, CDCR, EDD, LA County Probation, LA Sheriff and ODR
    - LA Basin, CBOs, labor organizations and joint labor-management partnerships
  - Data sharing and system alignment
  - A referral process
  - A single point of contact
- There are 33 institutions statewide from which the incarcerated are released to LA County
- There are gaps between agencies because there is no access to data.
  - Need data on programs clients have participated in and completed because they are falling through the cracks.
- A major hurdle is the registration process
  - Lack of access to technology, internet and computer literacy are a huge barrier
  - o Registration for one person can take up to 30-45 minutes
  - Registration into CalJOBS happen at AJCCs, but not all parolees can enroll there and/or it may not be the AJCC that is most accessible for them to attend
- Best solution would be to register and capture them in CalJOBS while in custody.

- We need to share the data! We are recreating it in our own separate systems. How do we share the date in a model or system vs. 150 MOUs?
- The Sheriff's Department alone has 39 data systems that don't talk to each other.
- If we can create a process to generate a starter record, you would eliminate duplications.
- CBOs are a huge partner. About 25% of jobs are getting placed there and they are using the AJCCs.
- One aligned referral system from CBOs to AJCCs would be ideal.
- We can make a referral, but do they actually show up?
- We need to track them once they are at the AJCC and follow the process by communicating with our partners.
- The process starts with registration, but getting them to the service is also lacking.
- What are the gaps and why do we have them? How do we minimize the drop-off clients?
- There is a gap in the referral system. We need buy-in to get agents to make the referrals and for the referred people to show up. It's about partnership.
- We need jail-in outreach and education about available resources and services and their value so that they know what is available to them when they are released.
- Where do CBOS fit in this process and what do they need?
  - They need training and need to know what their limitations are
  - They want to see where these clients are interacting in the system and whom they are partnering with
  - A fuller picture of what is going on with each individual and what the collective goal is would help everyone be on the same page
- Co-location has a lot of benefits for the client. They need that constant human assistance throughout the process to improve reentry.
- Successful and necessary strategies include:
  - Co-location, outreach, education, holistic case management
  - Aligning available services
  - Clarifying the biggest problems with the current system and coming up with solutions
  - Determine why justice-involved populations do not show up to participate
- The Letter of Partnership needs to be more than just the referral process. It needs to focus on system alignment and not just data sharing.













Tuesday, January 15, 2019 1:00 p.m. – 4:00 p.m.

#### **PARTICIPANTS**

Alex Aime (WDACS)
Alexis Camins (WDACS)
Robert Chavez (South Bay WIB)
David Eder (WDB, City of LA)
Lori Kurdoghlian (Glendale WDB)
Sandra Michel (SELACO WDB)
Martha Molina-Aviles (WDACS)
Cheren Payne (WDACS)
Irene Pelayo (WDACS)
Mario Real (Foothill WDB)
Jose Rivas (WDACS)

#### INVITED TO MEETING - UNABLE TO ATTEND

Stephanie Holloway (WDACS)
Cherylynn Hoff (WDACS)
Dianne Russell-Carter (Foothill WDB)
Gerardo Ruvalcaba (WDB, City of LA)
Robert Sainz (WDB, City of LA)
Nick Schultz (Pacific Gateway)
Judith Velasco (Verdugo WDB)
Jan Vogel (South Bay WIB)

#### **MEETING HIGHLIGHTS:**

- Linda Denly explained that the reason for convening this meeting was to have operations and IT staff members from each LA Basin workforce development board discuss and a identify a single client referral process to support the P2E objective & deliverable.
- For this grant, we are talking about an operational process, not a system.
- It was clarified that you cannot add to the workload of CDCR employees without going to the union, therefore a simple solution of having CDCR do more of the referring and registration is not an option.
- The ARS system works best to capture data and forward the process
  - Data ultimately ends up in CalJOBS
- Robert Chavez gave an overview of the CDCR pilot that South Bay WIB is involved in
  - o They have a quarterly one-week training program
    - Workshops on how to get and keep a job for 4 days; last day is a job fair.
    - One form is filled out.
    - Those that are interested, get in enrolled
    - If they qualify for WIOA, they are referred
      - This is done through emails and manual reporting
      - There is a 65% placement rate
  - CDCR refers to their location
    - Prefer that they live in one of the 11 cities

- 80-85% live within the 11 cities
- o CDCR does all the recruitments and requirements and sends them to their center
  - Once at the center, they are there for an orientation and prepping for academy
- There is one point of contact (with several parole agents) and referrals are done via email
- Once the clients get through interventions (drug treatment, etc.), then they get prioritized as a job referral
- At orientation, that is where registration starts. They can register at the one-stop center.
  - WDB staff (6 people) help register (not CDCR staff)
- There are two models
  - 1 on 1 Model: Filter in as general population
  - Co-hort based model: More specialized, more hand holding
    - AJCCs not as equipped to work with this type of population
- CDCRs said they need to be educated about WDBs and AJCCs because they are very far removed.
- Parole and Community Team (PACT) Meetings: Requirement for each released inmate
  - o They are scheduled once a month in the 7 CDCR LA County Districts for all released
  - A potential venue to describe WDB and AJCC services
    - Best value of the meeting is for marketing and advertising
    - Have a sign-in sheet at the table for parolees to sign up that are interested
  - CDCR are willing to host any PACT meetings at your locations and also willing to host an employment meeting following the PACT meeting and/or an employment meeting at an AJCC site or other preferred site.
    - Those that are ready can come in and be registered at that point
- Key to registration process is that there is a case manager assigned to them
- With the INVEST program, WDACS educated probation officers about AJCCs
  - Held the session with everyone together
    - They were able to talk their own language and started the gelling of the relationship
- Step 1: Training
  - o Probation
  - o CDCR
  - o ODR?
  - o Sheriff
  - o CBOs
    - There are about 450 in LA County; about 15 do it well
  - AJCCs are going to be reluctant to working with this population (because they think
    they are going to have to work that much harder to get them a job) so it is vital to have
    a probation officer there to help.
    - Offender Workforce Development Specialist (ODWS) Training available
      - 2 weeks of training for AJCC staff
- Step 2: Co-locating
  - o Consider co-locating a CBO
    - Like Probation and AJCCs
  - o How best can we incorporate them after training?

- o Can WDBs handle the numbers in this population?
- A mapping exercise might be helpful to see where the CBOs are located so that we can see who can be a natural fit
- We are willing to co-locate service providers as long as there is room and they will pay rent
- Master Agreement for CBOs that specialize on reentry services would be a value and it would vet them
  - o It will describe roles and responsibilities
  - LA City has a vetted short list of CBOs
  - o Irene Pelayo and Alex Aime will follow up with the contact at LA City to figure out the 'concept' and emulate it
- We will need data from CDCR and Probation of who is where/location released on an ongoing basis
- Employment engagements (meetings set up by CDCR)
  - We should hold them at the AJCCs so that the client is already there
- Can they sign a consent form at PACT meeting?
  - Have to ask CDCR staff, but it probably will scare clients away
- Enrollment is first and assessment happens during enrollment
  - Have field agents refer the client to the AJCC
  - o Host employment meetings at AJCCs and have them come
    - They would be told this at a PACT meeting
- How can we capture their contact information?
  - Need to ask CDCR
  - Have the client bring it along with them (form filled out by an agent)
- Automated Referral System (ARS) Process
  - o Many WDBs prefer to use
  - o Partner agency inputs referral into the system
    - Directly inputting, not uploading, very basic information
    - They are referred to a specific AJCC
      - Staff from AJCC will reach out and schedule a meeting with client
        - Once they meet with them, the information gets entered in Cal JOBS
  - Leverage the ARS to utilize the system for Probation and Parole referrals
  - o The zip code will tell the system which AJCC to refer the individual
  - o It is entered at Probation currently
- Another aspect of the referral process is screening them
  - o Ultimately, we are doing the screening ourselves
  - o Maybe CBOs get referral first; act as pre-screeners and then they refer to AJCCs?
- You have to educate and train your stakeholder (CDCR) and client for what you want.
   Tell them your core competencies and what you are good at to best serve their client.
  - Ultimate goal: make CDCR make and enter an electronic referral
  - o CDCR give access to their data systems to the CBOs they partner with
  - Would CDCR give us a list of names and numbers and addresses each month of who has been released and we will reach out and invite them to our orientations?
- WDACS is willing to take the lead role for data collection, tracking and reporting
  - They will be the basin repository for P2E













Thursday, January 17, 2019 10:00 a.m. – 12:00 p.m.

#### **PARTICIPANTS**

Alex Aime (WDACS) David Bates (Five Keys) Robert Chavez (South Bay WIB) Luis Castañon (Goodwill Industries SoCal) Daniel Flores (Central CHA) Adam Hirsch (Chrysalis) Cherylynn Hoff (WDACS) Stephanie Holloway (WDACS) Barry Lindstrom (Amity Foundation) Lynne Lyman (LARRP) Sandra Michel (SELACO WDB) Dara Papel (CSH) Clint Richardson (Timelist Group) Mirna Salcedo (SELACO WDB) J. Adrian Vasquez (Anti-Recidivism Coalition) Mary Weaver (Friends Outside)

#### **INVITED TO MEETING - UNABLE TO ATTEND**

Demetrius Andrea (Health 360)
Phillip Becerra (GEO)
James Blair (Anti-Recidivism Coalition)
Alex Bonilla (GEO)
Diane Castañeda (Health 360)
Rodrigo Castro (Behavioral Systems Southwest)
Andrew Glazier (Defy Ventures)
Michael Graff-Weisner (Chrysalis)
Irene Keta (Friends Outside)
Adam Luna (Going Beyond)
Joseph Petit (LARRP)
Ricardo Quezada (Foothill WDB)
Shirley Torres (Homeboy Industries)
Veronica Vargas (Homeboy Industries)

#### **ACTION ITEMS:**

#### **Dashboard Handout**

- We took 20 assessments and created a dashboard based on where they are the same and where they are different. Every partner got a copy of it.
- From this dashboard, identify the data you like and the data you absolutely need o "Cadillac version vs. VW Bug version"
- We want to come up with one data set that we can ask the State to create
  - A dashboard that we can all share
- The handout and survey will be emailed to everyone present
- Return by close of business, Wednesday, January 23, 2019

#### **MEETING HIGHLIGHTS:**

- Linda Denly gave a brief overview of the P2E Initiative
  - Modify regional plan
  - Community outreach
  - 3 workgroups
    - System Alignment
    - Re-entry
    - Employment
  - o Plan due by February 15th
  - Focus populations
    - o CDCR parolees
      - Population of 10,000/year
      - Prison stay 5 years
      - Recidivism 50–60%
    - o Bi-furcated released from State prison on PRCS to LA County Probation
      - Average stay is 18 months in State prison
- Client Onboarding Process
  - Onboarding Process Flow Handout was distributed to the group
  - o Stakeholder Engagement
    - Experience and word-of-mouth
    - Education to WDB about the population needs
    - Educate workforce partners of respective agency's core competencies and programs that have been successful
    - Justice population has high needs/barriers. Hard/soft hand-off is crucial. Need to do outreach, education and training because this population needs much more hand holding and assistance
  - Referral
    - Referral Clients include: CDCR, Probation, ODR & CBOs. Leveraging existing infrastructure to obtain referrals – PACT meetings, Probation meetings.
  - o Registration
    - Co-locate CBOs with AJCCs works well
  - o Enrollment
    - Make sure that information is being communicated back to Probation and CDCR
  - o Avoid using acronyms because it alienates and dehumanizes this population
- QUESTION: What is the Community-Based Organization (CBO)/Community-Based Provider (CBP) role?
  - Get documentation on the inside (birth certificates, ID, SSI cards, etc.) if you are incarcerated 10 years or less
  - Location of the CBOs, crossing territories can be dangerous for individuals
  - Good will education in soft skills development (substance abuse, mental health to help stabilize). Then when they are job ready, the AJCC services begin – job training, etc.
  - CBOs bringing success stories to the table

- Also need to focus on who didn't make it and why. We can educate the AJCCs on why so that they can be successful
- o If Probation welcomed CBOs into PACT meetings
  - Sell Probation on how you can help with their case load, etc.
  - Probation are behavior managers and CBOs are behavior modifiers
- o CBOs can educate AJCCs about the gaps in services
- o Evidence-based practice to education training
- o Programs that support when the individual gets employed
- Education on reforms in the last 10 years because clients and providers are confused about who qualifies for the varied services
- CBOs can help fill the gaps at the AJCCs because they are the subject matter experts

#### Outreach

- o 7 WDBs in the LA Basin administer the AJCCs
- It is not clear what AJCCs offer because they are not known throughout the CBO community

#### Referral

- Referrals coming from CDCR from PACT meetings
  - 40% hear about it at PACT meetings
- o Make sure we are serving those that want to be served
- o Electronic referral using ARS between WDACS and Probation
- QUESTION: How do CBOs fit in the referral process
  - o Individuals can self-refer
  - o Educate agents about making the referral to avoid getting individuals that are not interested or getting limited information about the referral
  - o Co-locating CBOs at AJCCs for warm handoffs
    - Without warm handoffs it does not work, they get lost
  - o CBOs should be co-located with Probation
- QUESTION: What is the Role of the AJCCs?
  - o Can AJCCs go to CBOs or put them out in the field
  - o Funding issue for co-location to consider
  - LATTC model with WorkSource + Community College + Friends Outside + another CBO
  - Employment with continued education is key, so we should have more of these programs on community college campuses
  - Need stipends while they are training
  - o Relationship and co-mentorships
  - o Human side

#### Master Agreement for CBOs

- o Are the CBOs fly-by-night?
  - Make sure there is quality and experiences
  - We seek out the CBOs to be the experts and be partners with them
- o Building a consortium of CBOs to work collectively
- o Will a master agreement work?
  - LARRP membership of re-entry providers gather and get information
  - Standards that people have to meet

- Agreement deeds to be developed collectively
   Leveraging resources that are already in place
   Create a better referral process between CBOs and AJCCs













Tuesday, January 22, 2019 1:00 p.m. – 3:00 p.m.

#### **PARTICIPANTS**

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#### INVITED TO MEETING - UNABLE TO ATTEND

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Anna Bond (Amity Foundation)

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Joseph Wise (Chrysalis)

#### **ACTION ITEMS:**

- Letters of Partnership
  - Will send to each workforce partner the draft Letters of Partnership for review/edits. Required to return COB Friday, January 25.
  - Letters of Partnership will be presented to WDB executives January 30 for review and approval.
  - Finalized Letters of Partnership will be returned to workforce partners
     February 1 final signatures and attached to the grant application due Feb. 15.

#### **MEETING HIGHLIGHTS:**

- Introductions were made and an overview was given of "what we've done and where we're at now" in relation to the P2E System Alignment Workgroup
  - o 1st meeting:
    - Letters of Partnership
    - Number of systems used throughout the State to case manage this population
    - Reporting requirements of the grant
  - o 2<sup>nd</sup> meeting:
    - Brought WDBs together
    - Talked about a model vs. system
  - o 3rd Meetina:
    - CBOs
    - Very clear that CBOs are not utilizing the AJCCs because they do not what is offered
      - More education is needed
    - Data is absolutely critical to minimize assessments and better serve this population
  - Attended a PACT meeting at Amity Foundation
    - Done once a month throughout LA County
    - How can we leverage this meeting to help the P2E effort?
    - Follow it up with a pilot meeting
    - Data experts: How do we take this process and make it more efficient?
  - ODR Meeting
    - Expertise in reentry and serve primarily this population
    - They have a number of CBO providers that have proven successful in helping this population
- Presentation by Vanessa Martin from Office of Diversion and Reentry (ODR): Leveraging ODR's Core Competency
  - o The Board of Supervisors created ODR in 2015
  - o Large reentry focus through SB678: works closely with Probation
  - o Main goal is to work closely with CBOs
    - Currently working with 18 CBOs
  - Working with WDACS on INVEST program with AJCCs
    - Pilot program began in April 2018

- o Charge is to work with and serve the reentry population
- Beginning partnerships with the CDCR and jails
- o ODR's role could be client-centered and community-based
  - How can we provide value to this initiative?
    - We would like to be a conduit role between the WDBs and CBOs and bridge the gaps
- QUESTION: Where is ODR's point of entry in the referral process?
  - o Ways to refer:
    - Potential at PAC meeting
    - Probation
    - CBO
  - Building a portfolio of programs
  - How to assess them and triage them
  - Managing the services and ensuring the outcomes and metrics that need to be tracked and analyzed
- QUESTION: What are the barriers of referring to the AJCCs
  - o What partners best serve with their core competencies?
  - o How do we make this the most efficient referral process?
  - o How do we best refer them to the AJCC?
    - Electronic referral process
    - Automated referral system pilot program
  - We have to be collaborative partners
  - o Capacity of the region to serve more, to reduce recidivism
- Two places where the funding should go (10-12 million dollars):
  - o Systems
    - System alignment
    - Share case management
    - How do we market and outreach to employers
      - How do incentivize the employers?
  - Services
    - Transitional jobs
    - Scaling up those promising things that can be replicated
    - Technical assistance, intermediary role
    - We need to know how to more effectively work with this population (AJCCs)
    - We want to leverage wherever we can so we can scale up and grow
- QUESTION: Who is ODR serving?
  - o Main sources of referrals are the CBOs
  - o Those coming out of the county jails and probation
  - Starting to work with city jails
  - Starting to work with CDCR
- QUESTION: What are your thoughts on this concept in utilizing ODR
  - o Need more clarification on what ODR's role is
  - o I would like to see this type of agency help with replicating that model
  - o Crafting that process would be really helpful
  - o Helping us identify the CBOs in those areas is a big need
  - o Relationship building is super important

- Outreach is critical
  - We need the people there to give them the services
  - o Keeping them in the system is key
- Need all agencies participating
- SELACO: Trying to rely on model
  - o AJCCs for employment
  - o We are not the experts, we want to tap into and rely on experts in our hub
  - o We want the CBOs to recognize the AJCCs and vice versa
  - o A referral process is very important
  - o A co-location process is very important
  - Co-addressing of barriers while providing services
- The State is asking the local level to propose solutions
  - The biggest systems players are CDCR are EDD
  - o Can we ask them what to do?
  - o What are our boundaries?
    - EDD is very open as to what can we do to help WDBs
    - They are open to this and are not saying "no"
    - EDD and CDCR are listening and trying to make changes
- QUESTION: How can we do co-case manage efficiently and effectively?
  - o In Probation, once referred to the AJCC they are given a case manager
    - May be referred to ICMS
    - Sometimes it's CBOs and agencies that you are familiar with
      - Our deputies won't make referrals to people they don't know
        - ODR is helping with the CBOs because they know that and they have money
  - o Deputies are co-located so they all have an opportunity to meet
  - The information that you are case managing is contained in CalJOBS and ARS
    - Confidential info is kept in Probation system
  - Probation and Parole officers do not have access to CalJOBS data
- Data Sharing
  - WDACS: The way we share the data is matching it on the back end
    - Power BI dashboards through Office 365 in real time
    - Updated every Monday
  - LA Rise co-case management model
    - They do have access in CalJOBS generic module for non-AJCC case workers
      - The generic module is designed for non-federally funded entities
      - Probation/Parole do not have access to this generic module
  - SELACO: CalJOBS is the only mandated system
    - We created MOUs with our partners to co-case manage under CalJOBS
      - Knowing what services have been rendered across the board
    - There are MIS administrators (two per area)
    - Monthly MIS meetings
    - Given direct info on how to utilize
  - Business drives systems not vice-versa

- Drive the technology to meet your need to the model you developed
- Letter of Partnership (LOP)
  - o Most submitted their respective assignments, still waiting on some
  - o Handout: Sample of Probation's LOP
  - o Every agency will be listed in the grant as a partner
  - o Actual proposal is due February 15
  - o Final review is February 8; hope to have a final draft for everyone to see
  - o First review is January 30 (WDB directors)
  - o Two-year funding to begin May 1st
  - o Funding announcement to made in April

#### Los Angeles Basin PZE Initiative System Alignment Workgroup Volunteers

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