

**PY 20-21 Annual Performance Evaluation  
Adult STAR Tally**

A	B	C	D	E	F	G
WorkSource Center	Operator Name	Federal Performance Outcomes	Local Measures			TOTAL STARS EARNED
			Customer Satisfaction	Customer Flow	Administrative Capability	
Canoga Park/S. Valley	Arbor/Equus Workforce Services	NO	QUALIFIED	NO	STAR	1
West Adams	Asian American Drug Abuse Program, Inc.	NO	QUALIFIED	STAR	STAR	2
West Valley	Build Rehabilitation Industries	QUALIFIED	NO	NO	STAR	1
Harbor Gateway	City of Long Beach/Pacific Gateway WIN	QUALIFIED	QUALIFIED	NO	NO	0
Vernon Central/LATTC	Coalition for Responsible Community Development	NO	QUALIFIED	NO	NO	0
Wilshire-Metro	Community Career Development, Inc.	NO	STAR	NO	NO	1
Sun Valley	El Proyecto del Barrio, Inc.	QUALIFIED	QUALIFIED	STAR	NO	1
Northeast Los Angeles	Goodwill Industries of Southern California	NO	QUALIFIED	NO	NO	0
Pacoima/North Valley	Goodwill Industries of Southern California	NO	STAR	NO	QUALIFIED	1
Watts/Los Angeles	Housing Authority of the City of Los Angeles	NO	QUALIFIED	NO	STAR	1
West Los Angeles	JVS SoCal	STAR	QUALIFIED	STAR	QUALIFIED	2
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	QUALIFIED	QUALIFIED	STAR	QUALIFIED	1
Hollywood	Managed Career Solutions, Inc.	NO	STAR	STAR	NO	2
Downtown/Pico Union	Pacific Asian Consortium in Employment	NO	STAR	QUALIFIED	NO	1
South Los Angeles	UAW-Labor Employment Training Corporation	QUALIFIED	QUALIFIED	NO	STAR	1
Southeast Los Angeles	Watts Labor Community Action Committee	NO	STAR	NO	QUALIFIED	1
<b>TOTAL STARS</b>		<b>1</b>	<b>5</b>	<b>5</b>	<b>5</b>	

**NO** = One or more outcomes < 80% of goal  
**QUALIFIED** = All outcomes ≥ 80% but overall not STAR level

**PY 20-21 Annual Performance Evaluation  
Adult Performance Outcomes**

WorkSource Center	Operator Name	REQUIRED PERFORMANCE OUTCOMES																									Eligible?	Success Rate Average	STAR
		EMPLOYMENT 2nd QUARTER RATE						EMPLOYMENT 4th QUARTER RATE						MEDIAN EARNINGS (2nd Quarter)						CREDENTIAL ATTAINMENT RATE									
		Based on Exitters 7/1/19 - 6/30/20						Based on Exitters 1/1/19 - 12/31/19						Based on Exitters 7/1/19 - 6/30/20						Based on Exitters (Hold Harmless) 1/1/19 - 12/31/19									
		Adult			Dislocated Worker			Adult			Dislocated Worker			Adult			Dislocated Worker			Adult			Dislocated Worker						
Plan Rate	Actual Rate	% of Goal	Plan Rate	Actual Rate	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal			
	<b>100%</b>																												
Canoga Park/S. Valley	Arbor/Equus Workforce Services	66.5%	54.5%	82%	71.0%	56.4%	79%	63.5%	56.0%	88%	69.5%	69.5%	100%	\$6,000	\$6,931	116%	\$8,070	\$8,371	104%	60.0%	13.6%	23%	60.0%	22.7%	38%	NO	N/A	NO	
West Adams	Asian American Drug Abuse Program, Inc.	66.5%	53.0%	80%	71.0%	54.0%	76%	63.5%	55.0%	87%	69.5%	69.7%	100%	\$6,000	\$5,931	99%	\$8,070	\$7,043	88%	60.0%	20.6%	34%	60.0%	74.1%	124%	NO	N/A	NO	
West Valley	Build Rehabilitation Industries	66.5%	59.7%	90%	71.0%	59.5%	84%	63.5%	58.5%	92%	69.5%	64.5%	93%	\$6,000	\$6,294	105%	\$8,070	\$8,540	106%	60.0%	13.6%	23%	60.0%	78.2%	130%	YES	95%	QUALIFIED	
Harbor Gateway	City of Long Beach/Pacific Gateway WIN	66.5%	56.6%	85%	71.0%	70.2%	99%	63.5%	54.8%	86%	69.5%	64.8%	93%	\$6,000	\$5,767	97%	\$8,070	\$8,277	103%	60.0%	50.0%	83%	60.0%	71.4%	119%	YES	94%	QUALIFIED	
Vernon Central/LATTC	Coalition for Responsible Community Development	66.5%	50.0%	75%	71.0%	53.9%	76%	63.5%	53.0%	84%	69.5%	57.3%	82%	\$6,000	\$6,000	100%	\$8,070	\$7,392	92%	60.0%	4.4%	7%	60.0%	38.4%	64%	NO	N/A	NO	
Wilshire-Metro	Community Career Development, Inc.	66.5%	52.3%	79%	71.0%	60.0%	85%	63.5%	56.7%	89%	69.5%	56.0%	81%	\$6,000	\$5,832	98%	\$8,070	\$7,187	90%	60.0%	79.5%	132%	60.0%	75.4%	126%	NO	N/A	NO	
Sun Valley	El Proyecto del Barrio, Inc.	66.5%	60.2%	90%	71.0%	56.5%	80%	63.5%	65.6%	103%	69.5%	59.9%	86%	\$6,000	\$6,433	108%	\$8,070	\$8,070	100%	60.0%	77.6%	129%	60.0%	79.0%	132%	YES	95%	QUALIFIED	
Northeast Los Angeles	Goodwill Industries of Southern California	66.5%	52.0%	78%	71.0%	50.3%	71%	63.5%	51.5%	81%	69.5%	60.4%	87%	\$6,000	\$6,303	106%	\$8,070	\$8,549	106%	60.0%	86.2%	144%	60.0%	83.2%	139%	NO	N/A	NO	
Pacoima/North Valley	Goodwill Industries of Southern California	66.5%	54.4%	82%	71.0%	52.9%	75%	63.5%	53.7%	85%	69.5%	70.9%	102%	\$6,000	\$5,828	98%	\$8,070	\$6,926	86%	60.0%	21.0%	35%	60.0%	29.2%	49%	NO	N/A	NO	
Watts/Los Angeles	Housing Authority of the City of Los Angeles	66.5%	53.5%	80%	71.0%	60.0%	85%	63.5%	53.1%	84%	69.5%	69.9%	101%	\$6,000	\$4,825	81%	\$8,070	\$6,236	78%	60.0%	22.1%	37%	60.0%	18.9%	32%	NO	N/A	NO	
West Los Angeles	JVS SoCal	66.5%	58.5%	88%	71.0%	57.8%	81%	63.5%	61.4%	97%	69.5%	67.2%	97%	\$6,000	\$7,127	119%	\$8,070	\$12,304	153%	60.0%	80.9%	135%	60.0%	67.7%	113%	YES	101%	STAR	
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	66.5%	54.5%	82%	71.0%	60.1%	85%	63.5%	56.0%	88%	69.5%	59.5%	86%	\$6,000	\$5,306	89%	\$8,070	\$7,360	92%	60.0%	90.4%	151%	60.0%	83.6%	139%	YES	87%	QUALIFIED	
Hollywood	Managed Career Solutions, Inc.	66.5%	52.3%	79%	71.0%	54.1%	76%	63.5%	51.5%	81%	69.5%	60.0%	86%	\$6,000	\$6,569	110%	\$8,070	\$7,780	97%	60.0%	11.8%	20%	60.0%	18.4%	31%	NO	N/A	NO	
Downtown/Pico Union	Pacific Asian Consortium in Employment	66.5%	51.9%	78%	71.0%	48.3%	68%	63.5%	51.0%	80%	69.5%	52.8%	76%	\$6,000	\$5,516	92%	\$8,070	\$7,524	94%	60.0%	78.9%	131%	60.0%	81.3%	135%	NO	N/A	NO	
South Los Angeles	UAW-Labor Employment Training Corporation	66.5%	56.2%	84%	71.0%	57.3%	81%	63.5%	55.9%	88%	69.5%	70.5%	101%	\$6,000	\$6,208	104%	\$8,070	\$7,680	96%	60.0%	53.0%	88%	60.0%	33.3%	56%	YES	92%	QUALIFIED	
Southeast Los Angeles	Watts Labor Community Action Committee	66.5%	56.4%	85%	71.0%	54.4%	77%	63.5%	51.8%	82%	69.5%	57.3%	82%	\$6,000	\$5,904	99%	\$8,070	\$6,510	81%	60.0%	30.3%	51%	60.0%	59.6%	99%	NO	N/A	NO	
<b>WSC TOTAL</b>		66.5%	65.1%	98%	71.0%	70.9%	100%	63.5%	63.0%	99%	69.5%	67.8%	98%	\$6,000	\$6,235	104%	\$8,070	\$8,279	103%	60.0%	33.4%	56%	60.0%	40.3%	68%	Must Meet ALL minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Average Success Rate must meet or exceed 100%	
<b>MINIMUM BENCHMARKS</b>			80%			80%			80%			80%			80%			80%			80%			80%					

  =Meets or exceeds goal  
  =Below Minimum Benchmark

PY 20-21 Annual Performance Evaluation  
Adult Customer Flow

WorkSource Center	Operator Name	LOCAL MEASURES																											PERFORMANCE										
		Total Enrollments												New Enrollments By 12/31/2020						Enrollments of Individuals w/ Disabilities HOLD HARMLESS	Reentry Enrollments HOLD HARMLESS	Enrollments of Veterans HOLD HARMLESS	Enrollments of Individuals Experiencing Homelessness HOLD HARMLESS	NUMBER OF BUSINESSES SERVED			Eligible?	Success Rate Average	STAR										
		Adult						Dislocated Worker						ADULT			DISLOCATED							Plan	Actual	% of Goal													
100%	Plan	New	Carry Over	Carry Over Allowed	Actual	% of Goal	Plan	New	Carry Over	Carry Over Allowed	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal									
Canoga Park/S. Valley	Arbor/Equus Workforce Services	525	325	18	18	343	66%	225	111	74	56	167	75%	263	206	78%	112	71	63%	90	59	66%	125	20	16%	90	17	19%	125	28	23%	70	61	87%	NO	N/A	NO		
West Adams	Asian American Drug Abuse Program, Inc.	525	565	342	131	696	133%	225	196	100	56	252	112%	263	250	95%	112	93	83%	90	141	157%	125	158	126%	90	46	52%	125	208	167%	70	79	113%	YES	106%	STAR		
West Valley	Build Rehabilitation Industries	525	161	124	124	285	55%	225	78	104	56	134	60%	263	76	29%	112	31	28%	90	120	133%	125	22	18%	90	14	16%	125	58	47%	70	78	111%	NO	N/A	NO		
Harbor Gateway Vernon	City of Long Beach/Pacific Gateway WIN	525	109	106	106	215	41%	225	127	82	56	183	82%	263	53	20%	112	82	73%	90	31	34%	125	19	15%	90	13	15%	125	33	27%	70	81	116%	NO	N/A	NO		
Central/LATTC	Coalition for Responsible Community Development	525	439	165	131	570	109%	225	48	50	50	98	44%	263	117	44%	112	24	21%	90	88	98%	125	372	298%	90	24	27%	125	348	279%	70	32	46%	NO	N/A	NO		
Wilshire-Metro	Community Career Development, Inc.	525	276	67	67	343	66%	225	174	98	56	230	103%	263	141	54%	112	94	84%	90	149	166%	125	157	126%	90	67	75%	125	103	83%	70	83	119%	NO	N/A	NO		
Sun Valley	El Proyecto del Barrio, Inc.	525	507	254	131	638	122%	225	211	177	56	267	119%	263	274	104%	112	118	105%	90	90	100%	125	221	177%	90	33	37%	125	114	92%	70	70	100%	YES	100%	STAR		
Northeast Los Angeles	Goodwill Industries of Southern California	525	517	160	131	648	124%	225	106	63	56	162	72%	263	362	138%	112	72	64%	90	104	116%	125	350	280%	90	9	10%	125	461	369%	70	72	103%	NO	N/A	NO		
Pacoima/North Valley	Goodwill Industries of Southern California	525	383	30	30	413	79%	225	107	54	54	161	72%	263	167	63%	112	76	68%	90	37	41%	125	71	57%	90	51	57%	125	50	40%	70	77	110%	NO	N/A	NO		
Watts/Los Angeles	Housing Authority of the City of Los Angeles	525	249	68	68	317	61%	225	205	63	56	261	116%	263	113	43%	112	119	106%	90	12	13%	125	121	97%	90	4	5%	125	66	53%	70	32	46%	NO	N/A	NO		
West Los Angeles	JVS SoCal	525	396	313	131	527	101%	225	179	181	56	235	105%	263	266	101%	112	124	111%	90	112	124%	125	190	152%	90	163	182%	125	205	164%	70	168	240%	YES	116%	STAR		
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	525	474	121	121	595	114%	225	217	120	56	273	122%	263	296	113%	112	172	154%	90	140	156%	125	294	235%	90	30	34%	125	202	162%	70	71	101%	YES	109%	STAR		
Hollywood	Managed Career Solutions, Inc.	525	578	86	86	664	127%	225	248	177	56	304	136%	263	265	101%	112	248	221%	90	198	220%	125	201	161%	90	113	126%	125	265	212%	70	70	100%	YES	120%	STAR		
Downtown/Pico Union	Pacific Asian Consortium in Employment	525	412	77	77	489	94%	225	167	87	56	223	100%	263	219	83%	112	95	85%	90	94	104%	125	35	28%	90	39	44%	125	127	102%	70	74	106%	YES	83%	QUALIFIED		
South Los Angeles	UAW-Labor Employment Training Corporation	525	612	14	14	626	120%	225	162	25	25	187	84%	263	274	104%	112	90	80%	90	100	111%	125	45	36%	90	56	63%	125	95	76%	70	39	56%	NO	N/A	NO		
Southeast Los Angeles	Watts Labor Community Action Committee	525	402	41	41	443	85%	225	184	41	41	225	100%	263	199	76%	112	120	107%	90	25	28%	125	131	105%	90	58	65%	125	79	64%	70	58	83%	NO	N/A	NO		
<b>WSC TOTAL</b>		<b>8,400</b>	<b>6405</b>			<b>7,812</b>	<b>93%</b>	<b>3,600</b>	<b>2520</b>			<b>3,362</b>	<b>94%</b>	<b>4,208</b>	<b>3,278</b>	<b>78%</b>	<b>1,792</b>	<b>1,629</b>	<b>91%</b>	<b>1,440</b>	<b>1,500</b>	<b>104%</b>	<b>2,000</b>	<b>2,407</b>	<b>120%</b>	<b>1,440</b>	<b>737</b>	<b>52%</b>	<b>2,000</b>	<b>2,442</b>	<b>122%</b>	<b>1,120</b>	<b>1,145</b>	<b>102%</b>	Must meet ALL Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Average Success Rate must meet or exceed 100%		
						<b>80%</b>						<b>80%</b>				<b>80%</b>																							
						<b>100%</b>						<b>100%</b>				<b>100%</b>																							

=Meets or exceeds goal  
=Below Minimum Benchmark

**PY 20-21 Annual Performance Evaluation  
Adult Administrative Capability**

A WorkSource Center	B Operator Name	C MEASURES			F Expenditure of Training Funds									P PERFORMANCE			
		D MONITORING MEASURES			F TOTAL WIA EXPENDITURES	G TOTAL MINIMUM WIA SET-ASIDE GOAL (29%)	H WIOA TRAINING EXPENDITURES	I PERCENT OF Min.WIA GOAL (H/G)	J LEVERAGED RESOURCES EXPENDITURES	K MAXIMUM LEVERAGE RESOURCES Limit (14.5%)	L TOTAL TRAINING (WIA + LEVERAGED)	M TOTAL TRAINING (WIA + LEVERAGED) GOAL (43.5%)	N PERCENT OF TOTAL TRAINING EXPENDITURE GOAL (L/M)	O Eligible?	P Success Rate Average	Q STAR	
		Plan	Actual	% of Goal													
Canoga Park/S. Valley	Arbor/Equus Workforce Services	90%	91%	102%	\$864,009	\$250,563	\$250,633	101%	\$302,000	\$125,281	\$375,914	\$375,844	101%	YES	101%	STAR	
West Adams	Asian American Drug Abuse Program, Inc.	90%	97%	108%	\$884,840	\$256,603	\$248,663	97%	\$595,418	\$128,302	\$376,964	\$384,905	98%	YES	101%	STAR	
West Valley	Build Rehabilitation Industries	90%	94%	105%	\$767,872	\$222,683	\$238,297	108%	\$690,230	\$111,341	\$349,639	\$334,024	105%	YES	106%	STAR	
Harbor Gateway	City of Long Beach/Pacific Gateway WIN	90%	94%	105%	\$896,581	\$260,008	\$198,906	77%	\$101,680	\$130,004	\$300,586	\$390,013	78%	NO	N/A	NO	
Vernon Central/LATTC	Coalition for Responsible Community Development	90%	81%	90%	\$638,718	\$185,228	\$163,137	89%	\$116,283	\$92,614	\$255,751	\$277,842	93%	NO	N/A	NO	
Wilshire-Metro	Community Career Development, Inc.	90%	88%	98%	\$646,483	\$187,480	\$227,099	122%	\$168,882	\$93,740	\$320,839	\$281,220	115%	NO	N/A	NO	
Sun Valley	El Proyecto del Barrio, Inc.	90%	91%	102%	\$869,770	\$252,233	\$248,176	99%	\$45,585	\$126,117	\$293,761	\$378,350	78%	NO	N/A	NO	
Northeast Los Angeles	Goodwill Industries of Southern California	90%	97%	108%	\$719,970	\$208,791	\$228,169	110%	\$109,045	\$104,396	\$332,565	\$313,187	107%	NO	N/A	NO	
Pacoima/North Valley	Goodwill Industries of Southern California	90%	91%	102%	\$674,173	\$195,510	\$163,940	84%	\$327,379	\$97,755	\$261,695	\$293,265	90%	YES	92%	QUALIFIED	
Watts/Los Angeles	Housing Authority of the City of Los Angeles	90%	94%	105%	\$747,266	\$216,707	\$273,369	127%	\$166,934	\$108,354	\$381,722	\$325,061	118%	YES	116%	STAR	
West Los Angeles	JVS SoCal	90%	88%	98%	\$753,104	\$218,400	\$220,084	101%	\$75,960	\$109,200	\$296,044	\$327,600	91%	YES	97%	QUALIFIED	
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	90%	94%	105%	\$879,403	\$255,027	\$243,122	96%	\$202,542	\$127,514	\$370,636	\$382,541	97%	YES	99%	QUALIFIED	
Hollywood	Managed Career Solutions, Inc.	90%	94%	105%	\$892,116	\$258,714	\$246,395	96%	\$3,140,229	\$129,357	\$375,751	\$388,070	97%	NO	N/A	NO	
Downtown/Pico Union	Pacific Asian Consortium in Employment	90%	97%	108%	\$864,608	\$250,736	\$228,739	92%	\$155,904	\$125,368	\$354,107	\$376,104	95%	NO	N/A	NO	
South Los Angeles	UAW-Labor Employment Training Corporation	90%	87%	97%	\$861,146	\$249,732	\$250,020	101%	\$304,726	\$124,866	\$374,886	\$374,599	101%	YES	100%	STAR	
Southeast Los Angeles	Watts Labor Community Action Committee	90%	88%	98%	\$778,014	\$225,624	\$224,832	100%	\$409,182	\$112,812	\$337,644	\$338,436	100%	YES	99%	QUALIFIED	
													Must meet ALL Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Average Success Rate must meet or exceed 100%		
<b>MINIMUM BENCHMARKS</b>				<b>80%</b>					<b>80%</b>					<b>80%</b>			

=Meets or exceeds goal  
 =Below Minimum Benchmark



**PY 20-21 Annual Performance Evaluation  
Adult Customer Satisfaction**

A WorkSource Center	B Operator Name	F G H MEASURE			I J PERFORMANCE LEVEL	
		F Goal	G Exiter Satisfaction (Telephone)	H Percent Achieved	I Eligible?	J STAR
Canoga Park/S. Valley	Arbor/Equus Workforce Services	8.6	7.4	87%	YES	QUALIFIED
West Adams	Asian American Drug Abuse Program, Inc.	8.6	7.7	90%	YES	QUALIFIED
West Valley	Build Rehabilitation Industries	8.6	4.8	56%	NO	NO
Harbor Gateway	City of Long Beach/Pacific Gateway WIN	8.6	7.3	86%	YES	QUALIFIED
Vernon Central/LATTC	Coalition for Responsible Community Development	8.6	7.0	82%	YES	QUALIFIED
Wilshire-Metro	Community Career Development, Inc.	8.6	10.0	117%	YES	STAR
Sun Valley	El Proyecto del Barrio, Inc.	8.6	7.4	86%	YES	QUALIFIED
Northeast Los Angeles	Goodwill Industries of Southern California	8.6	7.0	82%	YES	QUALIFIED
Pacoima/North Valley	Goodwill Industries of Southern California	8.6	9.3	108%	YES	STAR
Watts/Los Angeles	Housing Authority of the City of Los Angeles	8.6	8.3	97%	YES	QUALIFIED
West Los Angeles	JVS SoCal	8.6	8.1	95%	YES	QUALIFIED
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	8.6	7.3	86%	YES	QUALIFIED
Hollywood	Managed Career Solutions, Inc.	8.6	9.0	105%	YES	STAR
Downtown/Pico Union	Pacific Asian Consortium in Employment	8.6	9.0	105%	YES	STAR
South Los Angeles	UAW-Labor Employment Training Corporation	8.6	7.7	90%	YES	QUALIFIED
Southeast Los Angeles	Watts Labor Community Action Committee	8.6	8.7	101%	YES	STAR
					Must meet Minimum Benchmarks in this category	Success Rate Average must meet or exceed 100%
<b>MINIMUM BENCHMARKS</b>				<b>80%</b>		
<b>STAR BENCHMARKS</b>				<b>7.6</b>	<b>100%</b>	

=Meets or exceeds goal  
=Below Minimum Benchmark

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**PY 20-21 Annual Performance Evaluation  
Youth STAR Tally**

A	B	C	D	E	F	G
Planning Area	Service Provider	Federal Requirements	Local Measures			TOTAL STARS EARNED
		Performance Outcomes	Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley	Goodwill Industries of Southern California	NO	STAR	NO	STAR	2
North Valley	El Proyecto del Barrio East	STAR	QUALIFIED	STAR	STAR	3
	El Proyecto del Barrio North	QUALIFIED	STAR	STAR	STAR	3
East Los Angeles	Para Los Ninos	QUALIFIED	STAR	NO	STAR	2
	Youth Opportunity Movement (YOM)-BH	NO	STAR	NO	STAR	2
Central Los Angeles	Archdiocesan Youth Employment Services					
	Catholic Charities of Los Angeles	NO	QUALIFIED	NO	NO	0
	Para Los Ninos	STAR	STAR	NO	STAR	3
South Los Angeles	Archdiocesan Youth Employment Services					
	Catholic Charities of Los Angeles	NO	STAR	NO	NO	1
	Brotherhood Crusade	NO	QUALIFIED	QUALIFIED	STAR	1
	Coalition for Responsible Community Development	NO	STAR	STAR	STAR	3
	Watts Labor Community Action Center	NO	QUALIFIED	NO	STAR	1
	Youth Opportunity Movement (YOM)	STAR	NO	STAR	QUALIFIED	2
Harbor	City of Long Beach/Pacific Gateway WIN	STAR	STAR	STAR	STAR	4
West Los Angeles	Regents of the University of CA (UCLA)	STAR	STAR	NO	STAR	3
<b>TOTAL STARS</b>		<b>5</b>	<b>9</b>	<b>5</b>	<b>11</b>	

**NO** = One or more outcomes < 80% of goal  
**QUALIFIED** = All outcomes ≥ 80% but overall not STAR level

**PY 20-21 Annual Performance Evaluation  
Youth Performance Outcomes**

A	B	C K									L N		
		EMPLOYMENT OR EDUCATION 2nd Quarter Post Exit Based on Exitters 7/1/19 to 6/30/20			EMPLOYMENT OR EDUCATION 4th Quarter Post Exit Based on Exitters 1/1/19 to 12/31/19			Credential Attainment Based on Exitters 1/1/19 to 12/31/19			Eligible?	Success Rate Average	STAR
Planning Area	Service Provider	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal			
South Valley	Goodwill Industries of Southern California	72.0%	46.3%	65%	72.0%	54.1%	76%	62.0%	38.5%	63%	NO	N/A	NO
North Valley	El Proyecto del Barrio East	72.0%	64.3%	90%	72.0%	83.9%	117%	62.0%	88.4%	143%	YES	111%	STAR
	El Proyecto del Barrio North	72.0%	61.8%	86%	72.0%	56.4%	79%	62.0%	40.5%	66%	YES	77%	QUALIFIED
East Los Angeles	Para Los Ninos	72.0%	69.2%	97%	72.0%	72.0%	100%	62.0%	61.4%	100%	YES	99%	QUALIFIED
	Youth Opportunity Movement (YOM)-BH	72.0%	71.6%	100%	72.0%	56.8%	79%	62.0%	20.3%	33%	NO	N/A	NO
Central Los Angeles	Archdiocesan Youth Employment Services												
	Catholic Charities of Los Angeles	72.0%	43.4%	61%	72.0%	47.1%	66%	62.0%	19.7%	32%	NO	N/A	NO
	Para Los Ninos	72.0%	89.6%	125%	72.0%	75.7%	106%	62.0%	71.7%	116%	YES	116%	STAR
South Los Angeles	Archdiocesan Youth Employment Services												
	Catholic Charities of Los Angeles	72.0%	56.1%	78%	72.0%	61.3%	86%	62.0%	69.2%	112%	NO	N/A	NO
	Brotherhood Crusade	72.0%	60.7%	85%	72.0%	48.8%	68%	62.0%	37.5%	61%	NO	N/A	NO
	Coalition for Responsible Community Development	72.0%	62.2%	87%	72.0%	41.3%	58%	62.0%	63.8%	103%	NO	N/A	NO
	Watts Labor Community Action Center	72.0%	54.7%	76%	72.0%	52.5%	73%	62.0%	38.5%	63%	NO	N/A	NO
	Youth Opportunity Movement (YOM)	72.0%	75.0%	105%	72.0%	85.9%	120%	62.0%	62.5%	101%	YES	109%	STAR
Harbor	City of Long Beach/Pacific Gateway WIN	72.0%	63.9%	89%	72.0%	67.0%	93%	62.0%	75.0%	121%	YES	101%	STAR
West Los Angeles	Regents of the University of CA (UCLA)	72.0%	64.0%	89%	72.0%	66.7%	93%	62.0%	81.0%	131%	YES	102%	STAR
<b>YOUTHSOURCE TOTAL</b>		72.0%	73.5%	102%	72.0%	72.1%	100%	62.0%	60.9%	98%	<b>Must Meet ALL minimum Benchmarks in this category</b>	<b>For purpose of averaging, success rates limited to 125%</b>	<b>Average Success Rate must meet or exceed 100%</b>
<b>MINIMUM BENCHMARKS</b>		<b>80%</b>			<b>80%</b>			<b>80%</b>					

=Meets or exceeds goal  
 =Below Minimum Benchmark

**PY 20-21 Annual Performance Evaluation  
Youth Customer Flow**

A	B	C	D E F G H I J K L										M	N	O		
		MEASURE										PERFORMANCE LEVEL					
		Total Enrollments						PERCENTAGE OUT-OF-SCHOOL (OOS) (Total Enrollments)				Enrollments by 12/31/2020			Eligible?	Success Rate Average	STAR
Planning Area	Service Provider	Plan	New	Carry Over	Carry Over Allowed	Actual	% of Goal	Plan	No. OOS	Actual %	% of Goal	Plan	Actual	% of Goal			
South Valley	Goodwill Industries of Southern California	138	42	16	16	58	43%	75%	45	78%	103%	104	52	50%	NO	N/A	NO
North Valley	El Proyecto del Barrio East	138	154	16	16	170	124%	75%	156	92%	122%	104	125	120%	YES	122%	STAR
	El Proyecto del Barrio North	138	127	57	35	162	118%	75%	161	99%	133%	104	162	156%	YES	123%	STAR
East Los Angeles	Para Los Ninos	138	119	14	14	133	97%	75%	100	75%	100%	104	67	64%	NO	N/A	NO
	Youth Opportunity Movement (YOM)-BH	138	97	2	2	99	72%	75%	63	64%	85%	104	51	49%	NO	N/A	NO
Central Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles	138	57	15	15	72	53%	75%	38	53%	70%	104	16	15%	NO	N/A	NO
	Para Los Ninos	138	139	1	1	140	102%	75%	106	76%	101%	104	60	58%	NO	N/A	NO
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles	138	51	33	33	84	61%	75%	49	58%	78%	104	56	54%	NO	N/A	NO
	Brotherhood Crusade	138	99	47	35	134	98%	75%	81	60%	81%	104	123	118%	YES	99%	QUALIFIED
	Coalition for Responsible Community Development	138	129	13	13	142	103%	75%	100	70%	94%	104	108	104%	YES	100%	STAR
	Watts Labor Community Action Center	138	38	56	35	73	53%	75%	75	103%	137%	104	71	68%	NO	N/A	NO
	Youth Opportunity Movement (YOM)	138	154	5	5	159	116%	75%	121	76%	101%	104	159	153%	YES	114%	STAR
Harbor	City of Long Beach/Pacific Gateway WIN	138	104	46	35	139	101%	75%	145	104%	139%	104	104	100%	YES	109%	STAR
West Los Angeles	Regents of the University of CA (UCLA)	138	90	16	16	106	77%	75%	41	39%	52%	104	79	76%	NO	N/A	NO
<b>YOUTHSOURCE TOTAL</b>		<b>1932</b>		<b>1671</b>		<b>86%</b>	<b>75%</b>	<b>1281</b>	<b>77%</b>	<b>102%</b>	<b>1,456</b>	<b>1233</b>	<b>85%</b>				
<b>MINIMUM BENCHMARK</b>										<b>80%</b>	<b>80%</b>	<b>80%</b>	<b>Must meet ALL Minimum Benchmarks in this category</b> <b>For purpose of averaging, success rates limited to 125%</b> <b>Average Success Rate must meet or exceed 100%</b>				

=Meets or exceeds goal  
 =Below Minimum Benchmark



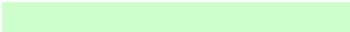

**PY 20-21 Annual Performance Evaluation  
Youth Administrative Capability**

A	B	C	D	E	F	G	H	I	J	K	L		
Planning Area	Service Provider	MEASURES							PERFORMANCE				
		MONITORING MEASURES			Work Experience Expenditures				Eligible?	Success Rate Average	STAR		
		Plan	Actual	% of Goal	Total Expenditures	Plan (23%)	Actual	% of Goal					
South Valley	Goodwill Industries of Southern California	90%	100%	111%	\$518,348	\$119,220	\$106,420	89%	YES	100%	STAR		
North Valley	El Proyecto del Barrio East	90%	94%	104%	\$583,132	\$134,120	\$140,233	105%	YES	105%	STAR		
	El Proyecto del Barrio North	90%	94%	104%	\$548,654	\$126,190	\$169,240	134%	YES	115%	STAR		
East Los Angeles	Para Los Ninos	90%	100%	111%	\$646,276	\$148,643	\$146,828	99%	YES	105%	STAR		
	Youth Opportunity Movement (YOM)-BH	90%	94%	104%	\$528,279	\$121,504	\$121,973	100%	YES	102%	STAR		
Central Los Angeles	Archdiocesan Youth Employment Services												
	Catholic Charities of Los Angeles	90%	94%	104%	\$541,906	\$124,638	\$75,775	61%	NO	N/A	NO		
	Para Los Ninos	90%	100%	111%	\$588,878	\$135,441	\$160,529	119%	YES	115%	STAR		
South Los Angeles	Archdiocesan Youth Employment Services												
	Catholic Charities of Los Angeles	90%	94%	104%	\$417,122	\$95,937	\$55,874	58%	NO	N/A	NO		
	Brotherhood Crusade	90%	100%	111%	\$555,466	\$127,757	\$174,143	136%	YES	118%	STAR		
	Coalition for Responsible Community Development	90%	94%	104%	\$642,236	\$147,714	\$197,158	133%	YES	115%	STAR		
	Watts Labor Community Action Center	90%	94%	104%	\$545,241	\$125,405	\$189,533	151%	YES	115%	STAR		
	Youth Opportunity Movement (YOM)	90%	94%	104%	\$528,279	\$121,504	\$106,874	88%	YES	96%	QUALIFIED		
Harbor	City of Long Beach/Pacific Gateway WIN	90%	97%	108%	\$652,551	\$150,086	\$172,759	115%	YES	111%	STAR		
West Los Angeles	Regents of the University of CA (UCLA)	90%	91%	101%	\$452,604	\$104,098	\$165,309	159%	YES	113%	STAR		
<b>MINIMUM BENCHMARKS</b>									<b>80%</b>	<b>80%</b>	<b>Must meet Minimum Benchmarks in this category</b>	<b>For purpose of averaging, success rates limited to 125%</b>	<b>Average Success Rate must meet or exceed 100%</b>

=Meets or exceeds goal  
 =Below Minimum Benchmark

**PY 20-21 Annual Performance Evaluation  
Youth Customer Satisfaction**

A	B	C	D	E	F	G	
Planning Area	Service Provider	MEASURE				STAR	
		Goal	Youth Satisfaction (Intercept)	Success Rate	Eligible		
South Valley	Goodwill Industries of Southern California	8.5	10.0	118%	YES	STAR	
North Valley	El Proyecto del Barrio East	8.5	8.1	95%	YES	QUALIFIED	
	El Proyecto del Barrio North	8.5	9.5	112%	YES	STAR	
East Los Angeles	Para Los Ninos	8.5	8.9	105%	YES	STAR	
	Youth Opportunity Movement (YOM)-BH	8.5	9.5	112%	YES	STAR	
Central Los Angeles	Archdiocesan Youth Employment Services	8.5	7.7	91%	YES	QUALIFIED	
	Catholic Charities of Los Angeles	8.5	10.0	118%	YES	STAR	
South Los Angeles	Archdiocesan Youth Employment Services	8.5	8.5	100%	YES	STAR	
	Catholic Charities of Los Angeles	8.5	8.3	98%	YES	QUALIFIED	
	Brotherhood Crusade	8.5	8.3	98%	YES	QUALIFIED	
	Coalition for Responsible Community Development	8.5	9.2	108%	YES	STAR	
	Watts Labor Community Action Center	8.5	7.7	91%	YES	QUALIFIED	
	Youth Opportunity Movement (YOM)	8.5	6.5	76%	NO	NO	
Harbor	City of Long Beach/Pacific Gateway WIN	8.5	10.0	118%	YES	STAR	
West Los Angeles	Regents of the University of CA (UCLA)	8.5	9.3	109%	YES	STAR	
<b>MINIMUM BENCHMARK</b>					<b>80%</b>	<b>Must meet Minimum Benchmark in this category</b>	<b>Success Rate must meet or exceed 100% Benchmark</b>

 =Meets or exceeds goal  
 =Below Minimum Benchmark