

# CITY OF LOS ANGELES RAPID RESPONSE PROGRAM: ONLINE RESOURCES

## EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)

### APPLY FOR UNEMPLOYMENT INSURANCE ONLINE:

[https://www.edd.ca.gov/Unemployment/UI\\_Online.htm](https://www.edd.ca.gov/Unemployment/UI_Online.htm)

UI Online<sup>SM</sup> is the fastest and most convenient way to file your UI claim. You can file your claim through UI Online during the times (Pacific time) listed below:

### When you can file a claim with UI Online

Days of the Week:	Time Available:
Sunday	5 a.m. – 8:30 p.m.
Monday	4 a.m. – 10 p.m.
Tuesday – Friday	2 a.m. – 10 p.m.
Saturday	2 a.m. – 8 p.m.

NOTE: When you file your UI claim, you MUST tell EDD that you are unemployed as a result of a disaster or emergency (COVID-19). Read the Disaster Unemployment Assistance Fact Sheet below.

[https://www.edd.ca.gov/pdf\\_pub\\_ctr/de8714dua.pdf](https://www.edd.ca.gov/pdf_pub_ctr/de8714dua.pdf)

### How to file for UI online YouTube Video:

<https://www.youtube.com/watch?v=r1As3Qj-k5A>

### Coronavirus 2019 (COVID-19) FAQs:

The following information provides you general guidance as to what programs are available and what situations may be applicable to your circumstances. We encourage you to apply for the program you believe best fits your needs and the EDD will determine your eligibility for benefits.

[https://edd.ca.gov/about\\_edd/coronavirus-2019/faqs.htm](https://edd.ca.gov/about_edd/coronavirus-2019/faqs.htm)

### State Disability Insurance:

The California State Disability Insurance (SDI) program provides short-term Disability Insurance (DI) and Paid Family Leave (PFL) wage replacement benefits to eligible workers who need time off work. You may be eligible for DI if you are unable to work due to non-work-related illness or injury, pregnancy, or childbirth. You may be eligible for PFL to care for a seriously ill family member or to bond with a new child.

<https://www.edd.ca.gov/disability/>

### CalJOBS<sup>SM</sup>

A California's online resource to help job seekers and employers navigate the state's workforce services. You can search for jobs, create résumés, find qualified candidates, and more.

[https://www.edd.ca.gov/jobs\\_and\\_training/caljobs.htm](https://www.edd.ca.gov/jobs_and_training/caljobs.htm)

<https://www.caljobs.ca.gov/>

### California Training Benefits

If you are an Unemployment Insurance (UI) customer, California Training Benefits (CTB) allows you to continue your education, upgrade your skills, or learn a new trade while receiving UI benefits.

[https://www.edd.ca.gov/Unemployment/California\\_Training\\_Benefits.htm](https://www.edd.ca.gov/Unemployment/California_Training_Benefits.htm)

## DEPARTMENT OF LABOR (DOL)

### Employee Benefits Security Administration FACT SHEET

Job Loss - Important information workers need to know to protect their health coverage and retirement benefits

<https://www.dol.gov/sites/dolgov/files/EBSA/about-ebsa/our-activities/resource-center/fact-sheets/job-loss.pdf>

<https://www.dol.gov/sites/dolgov/files/ebsa/about-ebsa/our-activities/resource-center/publications/an-employees-guide-health-benefits-under-cobra-2022.pdf>

## CITY OF L.A. WORKSOURCE CENTER (AJCC) LOCATIONS

The EWDD currently operates 16 WorkSource Centers and 3 portal offices located throughout Los Angeles. These centers act as your **personal employment agency** at NO COST to you!

<http://bit.ly/EWDDWorkSource>

Find an American Job Center anywhere in the U.S.:

<https://www.careeronestop.org/LocalHelp/service-locator.aspx>

## HEALTHCARE OPTIONS

COVERAGE OPTIONS If you do not have a source of health care coverage or have recently lost your employer-sponsored health care coverage, here are some options you can explore. Contact the specific programs for more information.

<https://www.coveredca.com/PDFs/CoverageOptionsFactSheet3-11-20Accessible.pdf>

## FINANCIAL INDUSTRY REGULATORY AUTHORITY (FINRA)

Every investor in America relies on one thing: fair financial markets. To protect investors and ensure the market's integrity, FINRA is a government-authorized not-for-profit organization that oversees U.S. broker-dealers.

<https://brokercheck.finra.org/>

<https://www.finra.org/investors/alerts/job-dislocation-managing-financial-impact-unexpected-job-loss>

FINRA Brochure (PDF):

<https://www.finra.org/sites/default/files/Job-Dislocation-How-to-Make-Smart-Financial-Choices-After-a-Job-Loss.pdf>

## OTHER RESOURCES

### Coronavirus 2019 (COVID-19) Resources for Workers:

The Coronavirus outbreak has us all on edge. As the crisis grows, California's unions are responding to ensure workers are protected.

<https://calaborfed.org/covid-19-outbreak-resources-and-information-for-workers/>

### Dial 2-1-1 or access information online:

When **you dial 211** from almost anywhere in the United States or Puerto Rico, **you** are connected with a trained professional in your area who can connect **you** with resources and assistance for essential community services. It works just like dialing 911 where **calls** are routed by the local phone company to a **calling** center.

<https://www.211la.org/>

### Dial 3-1-1:

**3-1-1** is a special telephone number supported in many communities in Canada and the United States. The number provides access to non-emergency municipal services, intended, in part, to divert routine inquiries and non-urgent community concerns from the 9-1-1 number which is reserved for emergency service.

**Economic Injury Disaster Loan Program:**

The SBA will work directly with state Governors to provide targeted, low-interest loans to small businesses and non-profits that have been severely impacted by the Coronavirus (COVID-19). The SBA's Economic Injury Disaster Loan program provides small businesses with working capital loans of up to \$2 million that can provide vital economic support to small businesses to help overcome the temporary loss of revenue they are experiencing.

[Small business owners are currently eligible to apply for a low-interest loan due to Coronavirus \(COVID-19\). Click here to apply.](#)

Find more information on the SBA's Economic Injury Disaster Loans at:

[SBA.gov/Disaster](http://SBA.gov/Disaster).

**Local Contact (Pacific Region):**

SBA Regional Office

[330 N. Brand Blvd. Suite 1200, Glendale, CA 91203](#)

[818-552-3437](tel:818-552-3437)

202-481-0344

**Resources for Angelenos Economically Impacted by COVID-19:**

The City of Los Angeles is coordinating an economic response to help Angelenos who have lost their jobs or have had their hours cut back as a result of COVID-19, so that people can find help and jobs while adhering to the Safer at Home orders issued by Mayor Garcetti and Governor Newsom. This site will be continuously updated with resources from the City, State of California and the Federal Government to help workers.

<https://lajobsportal.org/#find-resources>

<https://ewddlacity.com/index.php/ewdd-covid19>

<https://corona-virus.la/>

**City of Los Angeles BusinessSource Centers:**

The Los Angeles BusinessSource Centers provide startup ventures and current small business owners various cost effective tools to make their business a success. Through these tools, small businesses can grow and remain competitive within the City of Los Angeles. Most services are provided at **NO COST** to LA business owners and resident entrepreneurs.

<http://bit.ly/LABusinessSource>

**L.A. County Department of Mental Health:**

The Los Angeles County Department of Mental Health (LACDMH) supports the wellbeing of our County family, friends and colleagues. When you hear, read, or watch news about an outbreak of infectious disease, you may feel anxious and show signs of stress—even when the outbreak affects people far from where you live and you are at low or no risk of getting sick. These signs of stress are normal and may be more likely in people with loved ones in parts of the world affected by the outbreak. During an infectious disease outbreak, care for your own physical and mental health and reach out in kindness to those affected by the situation.

<https://www.lacoe.edu/Portals/0/StudentServices/Mental%20Health%20Access%20.pdf?ver=2020-03-30-131642-167>

<https://dmh.lacounty.gov/covid-19-information/>

**Access Line: (800) 854-7771 or Text "LA" to 741741**